

HP05-2021DAI

SUPPLY AND DELIVERY OF DIAGNOSTIC AGENTS AND CONTRAST MEDIA TO THE DEPARTMENT OF HEALTH FOR THE PERIOD 01 JULY 2021 TO 30 JUNE 2024

Questions and Answers:

Item 5

1. Will this item be applicable to patient and hospital use?

Yes, the item is expected to be used in hospitals and by patients.

2. Are there more specifications available regarding the software requirements, for example should data transfer be wireless or cable?

Kindly indicate whether your device is able to interface with freely available software.

3. There are 2 requirements for software in the specification, 1 for patients and 1 for hospitals, does this mean there will be either 2 products awarded (1 for patients and 1 for hospital) or 2 types of software's using the same product?

The specification is only for one item, to be used by both the hospitals and the patients.

4. How will the department validate manufacturers' claims?

As per section 13 of the Special Requirements and Conditions of Contract, the NDoH reserve the right to conduct due diligence on the supplier. This includes due diligence audits on the product offered at the discretion of the Department.

5. How will control solutions be procured?

Kindly refer to the specifications.

6. The specification asks for an automatic lancing device, as we know the disposable lancet that goes into the lancing device is no longer available to procure from tender, now we find that only disposable safety lancets are available on tender, how will patient get their top up lancets?

The specification includes a lancing device. Bidders to advise requirements of the lancet for their lancing device offered.

7. Could it be that lancing devices are not required, as patients can collect safety lancets from pharmacy?

Kindly refer to the specification. The requirement is as per the specification.

8. Will local studies be an advantage?

Kindly refer to the requirements in the specification.

9. Will meters with validation from the NATIONAL HEALTH LABORATORY SERVICES be an advantage?

Kindly refer to the requirements on the specification. Bidder to provide any additional information that will be helpful.

Item 24

10. Specification asks for correction of haematocrit, kindly advise what proof will be acceptable

Kindly submit any information that you may consider to be appropriate and relevant to the specification requirement.

11. Specification asks for correction of haematocrit, kindly advise the % range for haematocrit for correction?

Kindly submit any information that you may consider to be appropriate and relevant to the specification requirement.

12. Specification asks for accurate measure of blood glucose levels in the range 1-30 mmol/L, kindly advise what proof will be acceptable for accuracy?

Kindly submit data that references the product against a standard. Kindly note the DoH reserves the right to do due diligence on the product offered.

13. Will local studies be an advantage?

Kindly refer to the requirements on the specification. Bidder to provide any additional information that will be helpful.

14. Will having a local lab study be an advantage?

Kindly refer to the requirements on the specification. Bidder to provide any additional information that will be helpful

Other Questions

15. What is the minimum tests required per the "long life" battery?

The battery life should be sufficient for approximately thousand (1000) tests.

16. Finger prick device, what is the puncture depth required? This will be used for both neonates and adults.

The device is intended for use in Adults.

17. What operating temperatures are required?

Between 4 and 45 degree Celsius.

18. Why is there no mention of the NHLS being involved in product verification as the custodian of blood testing in the country?

NHLS testing may be considered as an additional Quality Assurance measure in future bid requests.

19. Patient training, please provide more clarity on how this is supposed to take place? Generally, the pharmacists are trained, and they train the patient.

Training may be discussed with individual provinces after bid award.